

General terms and conditions

1. General

1. Birthimprints, Birthimprints.com its subdomains and aliases, hereafter named as birthimprints.com or organizer, act under the company multidisciplinary health center bv.
2. Birthimprints.com reserves the right to conduct all communications in Dutch.
3. The terms and conditions apply to courses, workshops, congresses, trainings organized as well as goods sold under the Birthimprints.com banner.
4. The terms and conditions are accessible to everyone and included on the internet site of Birthimprints.com.
5. By placing an order, you indicate that you agree to the terms and conditions of delivery and payment.
6. Birthimprints.com reserves the right to change its terms and conditions at any time.
7. Unless otherwise agreed in writing, the general or specific terms and conditions or stipulations of third parties are not recognized by Birthimprints.com.

2. Course descriptions

1. The organizer guarantees that to the best of his knowledge he has provided all essential information about the course.
2. The course participant may request information about a particular course without obligation.
3. The organizer shall provide the course participant with all documents, information and contacts necessary for the smooth running of the course in a timely manner.

4. Course organization and course content.

1. The organizer is responsible for the organization of the course.
2. In the case of external teachers, the organizer shall make every effort to ensure that the course content matches the description of the course as made in the announcement.
3. The organizer is not responsible for any injuries caused by incorrect actions of both the teacher and the fellow student.

5. Modification of the course

1. The organization shall notify the student as soon as possible of any changes in the course content, course dates and course location.
2. If these changes are not convenient for the student, the student has the right to cancel the course free of charge.
3. In case of insufficient participation, the organization has the right to cancel the course until at least two weeks before the start of the course.
4. In case of cancellation due to force majeure (illness, plane problems and others), the organization has the right to cancel the course even later than two weeks before the course date.
5. The organization is not responsible for costs incurred such as airline tickets and hotel costs in case of cancellation due to force majeure or insufficient participation.

6. Duration of the agreement

The agreement applies to the course for which the student has registered. In the case of a training course, the agreement applies for the total duration of the training course.

7. Course costs

1. The course fee conforms to the fee indicated on the Birthimprints.com website or indicated in the organizer's brochure.
2. The cost includes lunch unless otherwise indicated but excludes lodging costs.
3. The course fee includes the syllabus unless otherwise indicated by the organizer.
4. The course fee may be increased for the second year of the course. This must be indicated to the course participant by the organizer in a timely manner.
5. The course participant has the right not to register for the second year of the training based on an objection to this cost increase.

8. Complaints

Complaints about the courses should be reported by the student to the contractor in writing or by email within two weeks after the course or training.

The complaint should contain as detailed a description of the shortcoming as possible, so that the organizer is able to respond adequately. The organizer should respond to the complaint within 4 weeks.

If a complaint is justified, the organizer will make every effort to make the course content as described in the brochure or mentioned on the website still available to the course participant.

9. Liability

Each course organized by the organizer is an obligation of effort.

Organizer can never be held liable for results not achieved.

Organizer is only liable for shortcomings in the implementation of the course that are the result of carelessness and incompetence in giving advice and implementing the course.

If organizer is liable for direct damages, such liability shall be limited to a maximum of the claim amount.

Liability is at all times limited to a maximum of the amount of the payment to be provided by the organizer's insurer in the appropriate case.

The organizer is in no case liable for damage caused by incorrect handling by teachers or fellow participants. These are at all times the responsibility of the fellow students and / or teacher.

Under no circumstances can compensation be claimed for damage caused by loss of income of the client (caused in any way whatsoever) or for indirect or consequential damage.

The risk of loss or damage to the items are at all times the responsibility of the student.

10. Force majeure

Parties are not obliged to fulfill any obligation if they are hindered to do so as a result of a circumstance that is not due to fault, and by virtue of law, a legal act or generally accepted practice.

Force majeure is in these terms and conditions in addition to what is understood in the law and jurisprudence, all external causes, foreseen or unforeseen, on which Organizer can not exercise influence, but which prevents Organizer to fulfill

the obligations. Strikes in the company of Organizer, illness and / or disability included.

Organizer is also entitled to invoke force majeure if the circumstance preventing (further) compliance occurs after the course has started.

Parties can postpone the course during the period that the force majeure continues. If this period lasts longer than two months, either party shall be entitled to dissolve the registration for the course, without any obligation to pay damages to the other party.

11. Delivery

Delivery of physical products shall take place while stocks last. Within the framework of the rules of distance selling, Birthimprints.com will execute orders at least within 30 days. If this is not possible (because the order is out of stock or no longer available), or there is a delay for other reasons, or an order can not or only partially be carried out, the consumer will be informed within 1 month after placing the order and in that case he has the right to cancel the order without costs and notice.

The delivery obligation of Birthimprints.com will, subject to proof to the contrary, be fulfilled once the goods delivered by Birthimprints.com once offered to the recipient.

In case of home delivery, the report of the carrier, containing the refusal of acceptance, serves as full proof of the offer of delivery.

All terms mentioned on the internet site, except for the terms described under -cancellation costs- are indicative. No rights may therefore be derived from the periods mentioned.

12. Intellectual property and copyrights

Without prejudice to the other provisions of these general conditions, the organizer reserves the rights and powers to which the organizer is entitled under the Copyright Act.

Models, methods and instruments developed and/or applied by the organizer or an external teacher as expressed in the course, are and remain the property of the organizer and/or teacher. Publication or other forms of disclosure of these can only be done after obtaining written permission from the contractor.

All documents provided by organizer, such as course syllabus, course reports, etc. for the benefit of the student, are to be used by the student. All documents provided by Organizer may not be disclosed by student without prior written permission of Organizer, or brought to the knowledge of third parties.

Course participants may take photographs, audio and video recordings only when expressly authorized by the organizer and any external instructor.

13. Communication

All communication by Birthimprints takes place via the following email addresses; info@birthimprints.com and admin@birthimprints.com or by telephone.

Birthimprints BV registered office: Linkhoutstraat 327, 3560 Lummen, Belgium.

14. Invoicing

Birthimprints has partnered with Leeman and Kuiper BV for invoicing and customer management [invoicesturen.be](https://www.invoicesturen.be). This allows us to offer customers invoices both in pdf by mail and online. [Invouursturen.be](https://www.invoicesturen.be) works via secure SSL connections.

15. Data management

If you place an order with [Birthimprints.com](https://www.birthingimprints.com), your data are included in the [Birthimprints.com](https://www.birthingimprints.com) customer database. [Birthimprints.com](https://www.birthingimprints.com) abides by the Data Protection Act and will not provide your data to third parties.

[Birthimprints.com](https://www.birthingimprints.com) respects the privacy of the users of the Internet site and ensures the confidential treatment of your personal data.

[Birthimprints.com](https://www.birthingimprints.com) sometimes uses a mailing list. Each mailing contains instructions on how to remove yourself from this list.

16. Website

Although Birthimprints uses its best resources to keep current Website bug-, virus-, trojan horse- and spyware-free, it cannot be excluded that these would still occur.

Birthimprints can in no way be held liable for any resulting damage and/or loss. Birthimprints strongly recommends that you always install the necessary firewall, anti-virus and other protective software to prevent possible damage to your computer.

17. Applicable law/jurisdiction

All agreements are subject to Belgian law and the Dutch language.

Disputes arising from an agreement between Birthimprints.com and the purchaser which cannot be resolved by mutual consultation shall be settled by the competent court within the district of Hasselt, unless Birthimprints.com prefers to submit the dispute to the competent court of the domicile of the purchaser, with the exception of those disputes that fall under the competence of the cantonal court.

18. Data

Name

Birthimprints

Ondernemingsvorm

besloten vennootschap, bv

Adres

Linkhoutstraat 327

B- 3560 Lummen

België

Website

Birthimprints.com

Email

info@birthimprints.com

Bank

KBC BE14 7350 5087 6383

BTW

BE0478.533.266

Registratienr. KMO-portefeuille

DV.O229339

Nacebelcode 2008

86.909 Overige menselijke gezondheidszorg, n.e.g.